

## **Privacy Policy**

Welcome to **KANCO Stock and Securities Pvt Ltd.** The domain name [www.kancosecurities.com](http://www.kancosecurities.com) (hereinafter referred to as "Website") is owned by **KANCO Stock and Securities Pvt Ltd**, a company incorporated under the Companies Act, 1956, having its Registered Office at **518, Satyamev Eminence, Sola, Science City, Ahmedabad, Gujarat**, and its Corporate Office at **621, Binori Bsquare III, Sindhubhavan Road, Bodakdev, Ahmedabad, Gujarat 380054** (hereinafter referred to as "KSSL").

For this Privacy Policy, wherever the context so requires, the term "You" or "User" shall mean any natural or legal person, including online and offline clients, and the terms "We", "Us", and "Our" shall mean **KANCO Stock and Securities Pvt Ltd.**

## **Commitment to Privacy**

We, at KSSL, acknowledge and accept that the personal details you impart to us are to be kept in strict confidentiality and used only in a manner beneficial to our customers. We value our relationship with you and strive to respect and safeguard your right to privacy.

We shall:

- Protect your personal details with the same degree of care we protect our confidential information.
- Use your personal information to improve our service and update you about new products or information relevant to you.
- Use your information only in the intended spirit and context.

Your information will be used for processing your trading requests and settling obligations.

## **Information Security**

- **Sensitive Financial Information:** Protected under the Information Technology Act, 2000.
- **User Responsibility:** Keep your unique login ID and password confidential and change it periodically.

If you object to your information being used or transferred in the ways described, please refrain from providing your information on the Website.

## **Data Sharing**

We may share your information with:

1. Business entities during reorganization, restructuring, or amalgamation.
2. Judicial, administrative, or regulatory entities for compliance with legal requirements.
3. Third-party service partners with your prior consent.
4. Authorized vendors bound by similar data security standards.

## **Website Usage and Communication**

When visiting our Website:

- Certain non-personal information (e.g., browser type, OS, ISP) is automatically recorded.
- This information is used to improve website design and content for a better browsing experience.

## **Cookies**

We use cookies to enhance your experience:

- **Persistent Cookies:** Store non-personal and profiling information.
- **Usage:** Improve navigation and provide relevant content.
- **Control:** Accept or decline cookies via your browser settings.

## **Updating Your Information**

You may review and request corrections to your personal data by contacting us. Any inaccuracies will be corrected promptly.

## **Security Practices**

KSSL employs:

- **Physical, Managerial, and Technical Safeguards:** To protect your information.
- **User Responsibility:** Maintain the secrecy of your account credentials.

While we strive to ensure security, data flow over the internet is inherently open to risks. KSSL assumes no responsibility for unauthorized access or breach.

## **Third-Party Links**

Our website may contain links to third-party websites. KSSL is not responsible for their privacy practices. Users are advised to review the privacy policies of third-party websites they visit.

## **Disclaimer on Loss**

KSSL takes appropriate steps to secure personal information. However, due to the open nature of the internet, KSSL assumes no liability for any losses incurred due to privacy or security breaches.

## **Policy Changes**

This Privacy Policy may be revised without prior notice. Users are responsible for periodically reviewing updates. If you disagree with any changes, discontinue using our services and contact us at [admin@kancosecurities.com](mailto:admin@kancosecurities.com).

## **Disclaimer**

- KSSL provides general information about various insurance products and services.
- Data accuracy and completeness are not guaranteed.
- Users must exercise discretion and consult experts before making decisions.
- Usage of the Website is at the user's sole risk.

## Refund Application

For refund requests:

- Contact our customer helpdesk with your **Transaction Number**, Unique Client Code, **Payment Date**, and **Receipt (if any)**.
- Refunds are subject to procedures involving banks and payment gateways, and the process typically takes 7-10 business days to complete, depending on the respective institutions involved.