

## Investor Grievance Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer Care	Mrs. Vidhi Pandya	621, 6th Floor, Binori B-Square 3, Sindhubhavan Road, Bodakdev, Ahmedabad, Gujarat - 380054	+91 9909145499	hr@kanocsecurities.com	9.00 AM to 5.00 PM (Monday to Friday)
Compliance Officer	Mr Sanjeev Kumar	621, 6th Floor, Binori B-Square 3, Sindhubhavan Road, Bodakdev, Ahmedabad, Gujarat - 380054	+91 8750146436	sanjeevkumar@kanocsecurities.com	9.00 AM to 5.00 PM (Monday to Friday)
Principal Officer	CA Niket Thacker	621, 6th Floor, Binori B-Square 3, Sindhubhavan Road, Bodakdev, Ahmedabad, Gujarat - 380055	+91 9879231835	niket.thacker@kanocsecurities.com	9.00 AM to 5.00 PM (Monday to Friday)
Managing Director	Mr Vikas Anand	621, 6th Floor, Binori B-Square 3, Sindhubhavan Road, Bodakdev, Ahmedabad, Gujarat - 380056	+91 7428322818	vikasanand@kanocsecurities.com	9.00 AM to 5.00 PM (Monday to Friday)

Investors may contact us on Helpline Number: 9909145499 (Timings: 9:00 am to 5:00 pm - Monday to Friday)
In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:
SEBI : <a href="https://scores.sebi.gov.in/">https://scores.sebi.gov.in/</a>
NSE : <a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a>
BSE : <a href="https://bseclrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx">https://bseclrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx</a>
Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.